

RESIDENTIAL LIFETIME WARRANTY CERTIFICATE

August 1st, 2015

Lucent Quartz[®] - Residential Lifetime Warranty

Lucent Quartz[®] of 434 North Rivermede Road, Concord, ON, will warrant from the original date of installation, material that fails due to any manufacturing defect when fabricated and installed by a **Lucent Quartz[®]** -authorized fabricator. This warranty applies to the repair or replacement of failed material that has been permanently installed in the interior of your residence. The option to repair or replace the material is at the sole discretion of **Lucent Quartz[®]**. To request service under this warranty you must contact the company that sold you the Lucent Quartz[®] surfacing materials within thirty (30) days of the failure of such materials.

This Residential Lifetime Warranty is available only to the original owner of a single family residence in which Lucent Quartz[®] surfacing materials have been originally installed.

Terms and Conditions

1. This warranty applies only to Lucent Quartz[®] surfacing materials and does not apply to any other products, including other quartz surfacing products manufactured or supplied by any other party, except Lucent Quartz[®].
2. This warranty applies only to Lucent Quartz[®] surfacing materials that have been permanently installed in the interior of single-family residences and have not been moved from their original installation. If after or during installation you decide that you do not like the color or finish you selected, that decision is not covered under this warranty.
3. This warranty does not apply to any residence where the owner is not the occupant. See Commercial warranty for more information. This warranty does not apply to materials and/or services that have not been paid in full.
4. When requesting service under this warranty you must provide proof of purchase in the form of a copy of your original receipt or invoice showing the name of the owner.
6. You must agree to cooperate with Lucent Quartz[®] or its authorized agents in the inspection of the material and assist us in efforts to perform our obligations under this warranty.
7. In the event that Lucent Quartz[®] surfacing materials fail due to a manufacturing defect, Lucent Quartz[®] will, at its sole discretion, repair or replace such materials. Lucent Quartz[®] will seek to obtain the best possible result, whether we decide to repair or replace your installation. However, exact color match is never guaranteed.
9. All decisions regarding this warranty are at the sole discretion of Lucent Quartz[®]. No representative, dealer, salesperson, distributor, fabricator or any other person is authorized to make any warranty or promises on behalf of Lucent Quartz[®] with respect to Lucent Quartz[®] surfacing materials.